

CASE:


babcock

Babcock's SHEQ Risk saves time and cost with CANEA Workflow

Babcock chose CANEA Workflow for case management after a comprehensive evaluation. In CANEA Workflow they got a system that is both easy to use and to design.

A system that supports the process

Babcock's Africa SHEQ Risk Department supports a dynamic business and operations area. Their processes and systems were decentralised and in some instances difficult to integrate. They were looking for a system that supported their processes, not one which dictated the processes for them. Babcock selected CANEA Workflow because it allowed them to fully customize their workflows in-house.

 *CANEA Workflow provided us with a pro-active solution to manage potential issues before they become serious matters.*

Ellie Robinson: SHEQ Risk Management: System Specialist.
Babcock Africa



Q System Selection

Babcock were looking for a singular platform that was web enabled, allowed for mobility and supported all their work modules. Not only should it be easy to administer, but it should allow easy access to their Business Information.

"We selected CANEA Improof because it allowed us to fully customize our workflows in-house. The CANEA interface is easy to design and use. CANEA also integrates perfectly with Qlikview that is currently being used for our Management Reporting. CANEA also provides out of the box mobility without any additional development or programming." says Ellie Robinson: SHEQ Risk Management: System Specialist.

▶ About Babcock

With over 120 years' experience of complex engineering projects and a skilled workforce of approximately 25000 people, the Babcock International Group manages customer assets currently worth over £40billion.

A dynamic and diversified Group, Babcock is a leading supplier of engineering support services to the energy, process, mining and construction industries and the exclusive regional distributor for many leading international brands and products in southern Africa.

✓ Implementation

Babcock's processes were mapped prior to the implementation of CANEA Workflow to know what to expect from the system. The process design included definitions for Roles and Responsibilities.

CANEA Workflow was installed in a Development/Test Environment to not only design the workflow processes, but also to test the software for speed and connectivity.

This environment was also used to train the software administrators as well as the CANEA Workflow designers. The same environment was used to train the Babcock end- users. During the training, end users provided improvement suggestions. These suggestions, including suggestions received from CANEA were implemented before the system was converted to the production environment. It took approximately 2 weeks per process for implementation. The production environment was also customized to have the Babcock company "Look-and-Feel".

🏆 Benefits

- Babcock found a system that met their SHEQ Goals.
- A system configured according to Babcock's processes, not the other way round.
- One entry point and platform for Babcock's SHEQ modules.
- A system that is easily accessed, administered, viewed and used.
- Integrated with Qlikview for Management Reports
- A solution that supports continual improvement
- Time and Cost Saving!

